

Where's Gut Shop

We can be reached via e-mail at shop@wheresgut.com for general inquiries.

Terms and Conditions

Welcome to the Where's Gut website. Please review the following basic terms that govern your use of, and purchase of, products from our Site. Please note that your use of our Site constitutes your agreement to follow and be bound by those terms (the "Agreement").

General

We may, from time to time, change the terms that govern your use of our Site. Your use of our Site following any such change constitutes your agreement to follow and be bound by the terms as changed.

We may change, move or delete portions of, or may add to, our Site from time to time.

Delivery

Purchased items will be shipped within 3 business days of the order. If you still have not received your purchase after 3 weeks, please notify shop@wheresgut.com. We are not responsible for lost or stolen packages.

Customers are responsible for providing a correct and valid address for delivery.

Prices, Shipping & Handling Charges

All prices include charges for shipping and handling, if delivered to customers within the Malaysia. For customers outside the Malaysia, additional tax & duties may apply.

Product Availability

Although availability may be indicated on the Site, we cannot guarantee product availability and products, nonetheless, may not be available for immediate delivery. We reserve the right, without liability or prior notice, to revise, discontinue, or cease to make available any or all products or to cancel any order. If there is any revision, discontinuance, or cessation, we may, in our discretion, ship products which have substantially similar functionality and specifications to the products ordered or cancel your order.

Return Policy

No refunds or cancellations accepted. All sales are final. Exchange requests are granted within 30 days from which shipment is received for in the case of significantly factory defective items. However, we require that customers notify us (shop@wheresgut.com) of any problems with merchandise within 48 hours of receipt. Items must be in their original packaging, in as-new condition with both the packing slip. Exchanges are not available for any product after 30 days.

Colours

We have made every effort to display as accurately as possible the colours of our products that appear at the Site. However, as the actual colours you see will depend on your monitor, we cannot guarantee that your monitor's display of any colour will be accurate.

Site Contents

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